

Triple Community Water District

"Regionalizing Water Resources"

January 22, 2008

Dear Triple Community Water Customer:

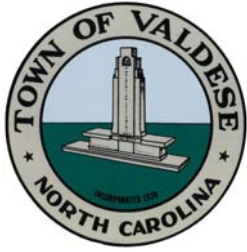
On January 30, 2008, the merger of the Triple Community Water Corporation and the Town of Valdese will be completed. Effective on this date the Town of Valdese will become your water provider.

It is our goal that you will not even notice that a change has occurred except for a savings in your monthly water bill. There will not be any changes on how you interact with Triple Community Water.

You will still be served by the same outstanding staff of dedicated employees. The only difference now is that they are backed up by the employees of the Town of Valdese. You will have 24 hour emergency services available for your water service needs by calling our Emergency Call Center at 879-2100.

Your minimum water bill will be reduced by \$5.00 effective in the March water bill (readings from February 15 - March 15). Also, as part of the merger agreement, land owners of property with an active water service will be entitled to a refund of their membership deposit. The refund will be given as a credit toward the water billing account. In order to receive the membership deposit credit, a Verification of Ownership form must be completed. The forms are available upon request at the office of Triple Community Water and may also be downloaded at www.twcnc.org and mailed to Triple Community Water, P. O. Box 398, Drexel, NC 28619. Renter deposits will be held on the customers account and will be applied to the final bill at the time the property is vacated and service discontinued. Owners will have one year to request their deposits be applied to their water account from February 1, 2008.





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We look forward to being your water provider. If you have any questions please feel free to contact us at any time at the Triple Office or at the Valdese Town Hall.

Sincerely,

Jeffery V. Morse
Town Manager

